January 6-21, 2027 | Eastern Time

Wednesday, January 20, 2027
Retail Technical Training Session | BASIC

Moderator: Matthew Scott

TIME	SESSION / PRESENTER DETAILS
12:30-12:40 p.m.	**Welcome**
12:40-12:55 p.m.	**Are We Focusing on Risk? Retail Inspection Data Analytics Project** **Steven Mandernach,** Executive Director, AFDO
12:55-1:50 p.m.	**Risk-Based Inspections** **Joe Graham,** Water Recreation and Food Safety Section Manager Washington State Department of Health **Melissa Ham,** Retail Program Standards Coordinator Cabarrus Health Alliance
1:50-2:00 p.m.	Break
2:00-3:00 p.m.	**What an Inspector Needs to Know: Equipment Tour** **Autumn Schuck,** Assistant Program Director, AFDO
3:00-3:10 p.m.	Break
3:10-4:30 p.m.	**Clear as Mud: Writing Observations for All Readers** **Jeff Jackson,** Public Health Section Chief Arkansas Department of Health