

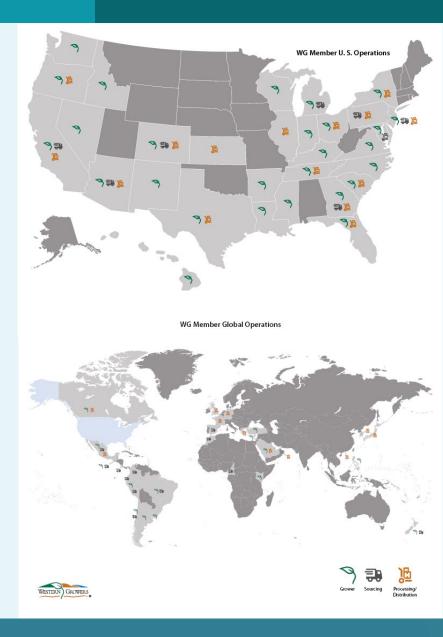


About Western Growers Association





- Non-profit part of the Western Growers Family of Companies
- Members produce over 50% of the nation's fresh fruit, vegetables and tree nuts
- Diverse membership local and regional farms (size, location, commodities, operations, etc.)





History of RCA: Food Safety

GROW WITH SCIENCE.

Long history in other industries

- Toyota (5 Whys)
- NASA and Aviation
- Healthcare
- Engineering, etc.

Precursors to RCA in food safety

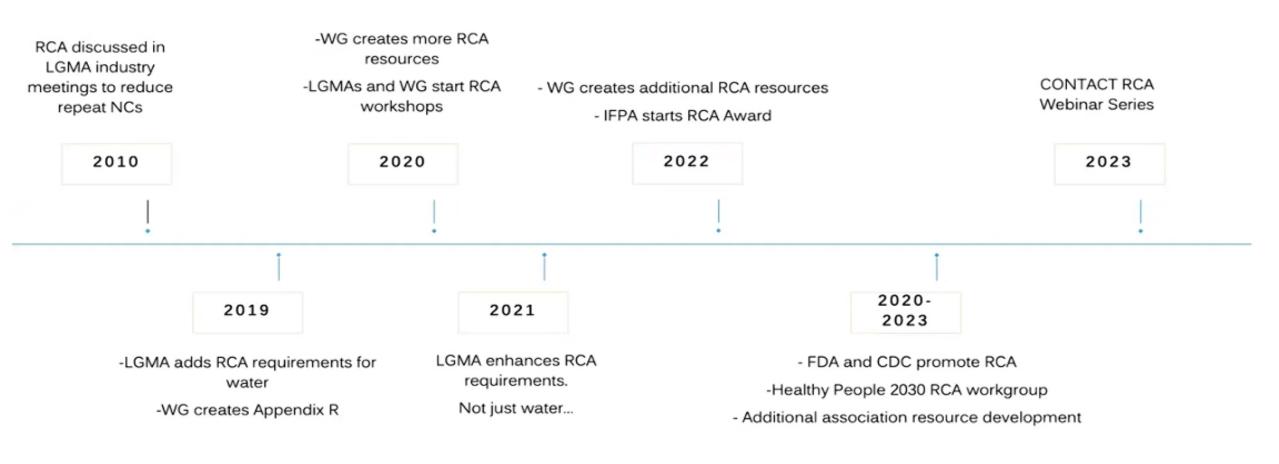
- Food processing: HACCP first introduction of systems analysis to food safety
- CDC: Foodborne illness outbreak database –
 1990s incorporated 1 of 5 categories of contributing factors





History of RCA: Fresh Produce







Challenges of RCA in the Field

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Outdoor Growing = A Transitory Environment

- Crops short growth cycle and short shelf-life
- Weather conditions are transient
- Work crews contracted; short-term workers
- Different hazards/risks





Misinformation & Mixed Messages

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RCA, RCI, EA are used interchangeable and sometimes as distinct approaches

"RCA is simple – anyone can do it" vs. "RCA is time-consuming, requires money, training and expertise"

"If you don't find the root cause, then you didn't do the process correctly" vs. "It is ok if you don't find the root cause as long as you keeping monitoring"



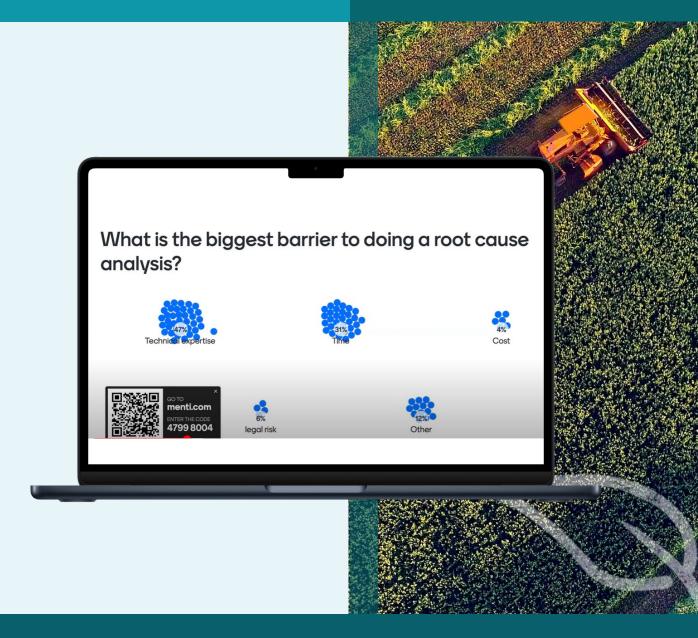


Barriers to RCA

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Informal Poll During CONTACT Webinar, Oct 2023

- 1. Technical expertise
- 2. Time
- 3. Other
- 4. Cost
- 5. Legal risk





Examples: Feasibility vs. Complexity

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Salmonella outbreak (2014) linked to avocado (Danyluk et al.)

- Preharvest environment 57 samples
- Harvest 15 samples (bins)
- Postharvest environment 198 samples

Salmonella outbreak in peaches (FDA)

700 tests

Salmonella issues in tomato growing Delmarva region

 Team: FDA, CDC, USDA, DDA, VDACS, Univ of MD & DE, VTech, etc.





Examples: Feasibility vs. Complexity

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Dole RCA triggered by several pre-harvest tests with multiple salmonella positives

- Additional product, water, soil and soil amendments
- Observations, investigation and data analysis
- Identify root cause (several found)
- Develop, implement, monitor and verify actions (rest of the season)

Dole RCA triggered by an alert of prohibited substance on lettuce.

- Outcome resulted in discussion with neighbors (drift of approved chemical for strawberries on windy day on lettuce field)
- Solution included better communication with neighbor regarding timing of applications.





Complexity/Tools Vary...



RCA Process Steps

Seems easy enough....

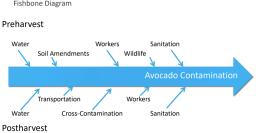
- 1. Define Problem
- 2. Collect Data
- 3. Identify Possible Causes
- 4. Analyze Data
- 5. Identify Root Causes
- 6. Develop Solutions
- 7. Implement Solutions
- 8. Monitor and Verify Results

Source: Contact Series RCA Webinar Part 2 (Dole Case Study, Felice Arboisiere, 2023) Critical Path Analysis May Take Several Converging Investigative Legs



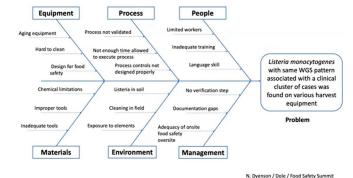
Source: Western Growers Webinar (T&K Suslow Consulting, Dr. Trevor Suslow, 2021)

Where was the Salmonella coming from?



Source: Western Growers webinar (University of Florida, Dr. Michelle Danyluk, 2019)

Fishbone Diagram – Ag operations



Source: Food Safety Summit (Dole Presentation, Natalie Dyenson, DNA)

Many versions of the fish bone diagram Farm factors Farm management factors Transport Handling and packing

Source: Contact Series RCA Webinar Part 2 (Virginia Tech, Dr. Laura K. Strawn, 2023)



Opportunities to Advance RCA

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"RCA, RCI, and EA are meant to uncover a problem and find a solution to advance prevention of future problems"

"Training and education can advance implementation"

Promote the development/implementation of RCA programs

Embrace data analytics and acknowledge the complexity of the fresh produce industry





Opportunities to Advance RCA

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RCA can help find the cause of a problem and ultimately advance effective solutions

 A problem well-stated is a problem half-solved" – Charles Kettering, General Motors 1920-1947

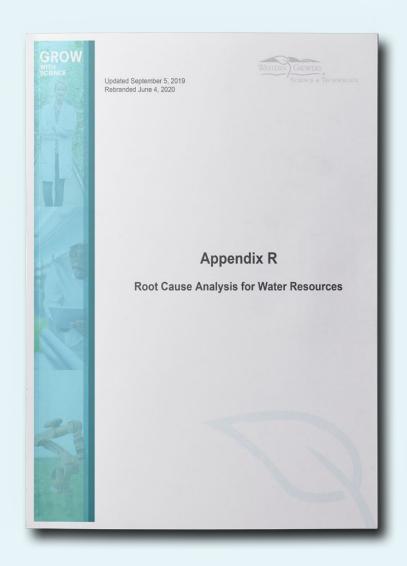
Current RCA efforts (AFDO RCA working group, Colorado State University Program, industry guidance)

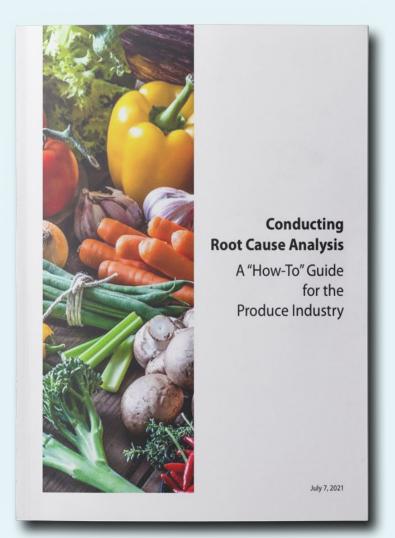


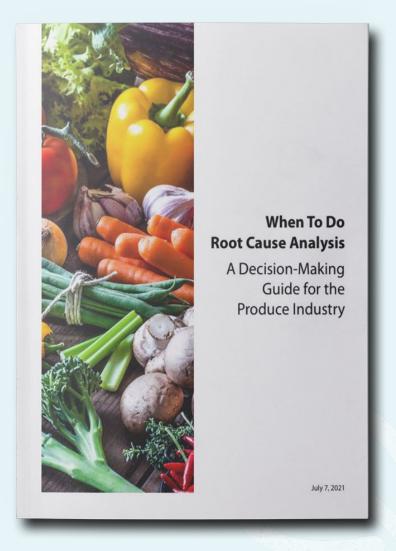


Western Growers Association Resources











Other Resources



