



INSPECTOR BOOTCAMP TRAINING

Hosted by the Association of Food and Drug Officials

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AGENDA OUTLINE

Point of Contact: For any questions, suggestions, or additional information, please contact Jessica Badour at jbadour@afdo.org.

Date: Monday, March 28, 2022 – Soft Skills & Universal Training Topics		
East Coast Edition Times	West Coast Edition Times	Topics
8:30-8:45 am ET	1:00-1:15 pm ET	Opening Remarks, Welcome
8:45-9:45 am ET	1:15-2:15 pm ET	Aggression vs Violence – Understanding the Difference & How to Verbally De-escalate Intense Interactions Speaker: Tony Cloud, International Speaker & Top Trainer
9:45-10:15 am ET	2:14-2:45 pm ET	<i>Facilitated Discussion Breakout</i>
10:15-10:30 am ET	2:45-3:00 pm ET	Break
10:30-11:15 am ET	3:00-3:45 pm ET	Diversity, Inclusion, Body Language & Cultural Awareness Speaker: Gerry Fernandez; Multicultural Foodservice and Hospitality Alliance
11:15-11:45 am ET	3:45-4:15 pm ET	<i>Facilitated Discussion Breakout</i>
11:45 am -12:15 pm ET	4:15-4:45 pm ET	Pest Control in Food Facilities (Identification, Mitigation and Prevention) Speaker: Patricia Hottel, Technical Director, McCloud Services
12:15-12:30 pm ET	4:45-5:00 pm ET	Closing Remarks



Date: Monday, April 4, 2022 – Retail Technical Training Session		
East Coast Edition	West Coast Edition	Topics
8:30-8:45 am ET	1:00-1:15 pm ET	Opening Remarks, Welcome
8:45-9:45 am ET	1:15-2:15 pm ET	Risk-Based Inspections and Evidence-Based Report Writing at the Retail Level Speaker: Mandy Sedlak, EcoLab
9:45-10:15 am ET	2:14-2:45 pm ET	<i>Facilitated Discussion Breakout</i>
10:15-10:30 am ET	2:45-3:00 pm ET	Break
10:30-11:30 am ET	3:00-4:00 pm ET	Retail HACCP Plans and Specialized Processes in Retail Facilities Speaker: Ben Chapman, North Carolina State University
11:30 am - 12:00 pm ET	4:00-4:30 pm ET	<i>Facilitated Discussion Breakout</i>
12:00-12:30 pm ET	4:30-5:00 pm ET	Select Group Report-Outs and Closing Remarks

Date: Monday, April 11, 2022 – Manufactured Technical Training Session		
East Coast Edition	West Coast Edition	Topics
8:30-8:45 am ET	1:00-1:15 pm ET	Opening Remarks, Welcome
8:45-9:45 am ET	1:15-2:15 pm ET	Risk-Based and Preventive Controls Inspections and Report Writing Speakers: David LeRay, National Food Expert; Matthew Noonan, PCHF SME; Lillian Hsu, Policy Analyst, U.S. Food & Drug Administration (FDA)
9:45-10:15 am ET	2:14-2:45 pm ET	<i>Facilitated Discussion Breakout</i>
10:15-10:30 am ET	2:45-3:00 pm ET	Break
10:30-11:30 am ET	3:00-4:00 pm ET	3 rd Party Audits and the Regulatory Inspection Speaker Panel: Judi Lazaro, AIB; Leann Chuboff, SQF; Kathy Gombas, FSPCA
11:30 am - 12:00 pm ET	4:00-4:30 pm ET	<i>Facilitated Discussion Breakout</i>
12:00-12:30 pm ET	4:30-5:00 pm ET	Select Group Report-Outs and Closing Remarks