

Food Safety Trends at Foodservice and Retail

Kevin Smith, MPH FDA / CFSAN / Office of Food Safety AFDO Annual – June 20, 2011

Scope of Retail Food Protection in US

- Growing Retail & Foodservice Industry:
 - ~1M restaurants serving 70 billion meals/year
 - ~250,000 supermarkets, grocery stores, c-stores
 - ~100,000 schools
 - ~24,000 nursing homes and hospitals

Mobile vendors

Temporary events

Farmers markets

Vending operations

FDA Retail Risk Factor Study

Key Objectives:

- Establish Performance Measures and Target for National Retail Food Protection System
 - Control of Risk Factors / Food Code Compliance
- Establish National Baseline and Analyze Trends & Assess Progress
- Focus on In-store Practices that demand attention of the Industry and Regulatory Community

Foodborne Illness Risk Factors in Retail/Foodservice Operations

- Food from Unsafe Sources
- Inadequate Cooking
- Improper Holding Temperatures
- Contaminated Equipment/Inadequate Protection of Contamination
- Poor Personal Hygiene

42 Individual Data items divided among the risk factors plus Other/Chemical Category

FDA Retail Risk Factor Study

- 3 Data Collection Periods:
 - 1998, 2003 and 2008
- Separate Reports Issued For Each Collection
- 10-year Trend Analysis Report
 - Issued October 2010
- All reports available at

http://www.fda.gov/Food/FoodSafety/RetailFoodProtection

Nine Facility Types - Nine Studies

- Institutional Foodservice
 - Hospitals
 - Nursing Homes
 - Elementary Schools (K-5)
- Restaurants
 - Fast Food Restaurants
 - Full Service Restaurants
- Retail Food Stores
 - Deli Departments/Stores
 - Meat & Poultry Departments/Markets
 - Seafood Departments/Stores
 - Produce Departments/Markets

Takeaways from Trend Analysis

- Significant Gains made over 10-year span
 - Biggest gains made in areas that were most in need of improvement
 - Efforts on part of industry and regulatory appear to be having impact
- Significant Improvement still needed
- Primary compliance challenges
 - Hand Hygiene
 - Cold Holding & Cooling of Foods
 - Cleaning and Sanitizing Equipment & Surfaces

Industry Segment	Facility Type	1998 Baseline % IN Compliance for Observations made of ALL DATA ITEMS (rounded to nearest %)	2008 % IN Compliance for Observations made of ALL DATA ITEMS (rounded to nearest %)	2010 FDA Target Improvement Goal (rounded to nearest %)	
	Hospitals	80%	81%	85%	
Institutional Foodservice	Nursing Homes	82%	83%	87%	
1 000001 1100	Elementary Schools	80%	84%	85%	
Destaurants	Fast Food	74%	78%	81%	
Restaurants	Full Service	60%	64%	70%	
Retail Food Stores	Delis	73%	74%	80%	
	Meat & Poultry Departments	81%	88%	86%	
	Seafood Departments	83%	86%	87%	
	Produce Departments	76%	83%	82%	



Statistically Significant Improvement 10-year span - Risk Factor Control

One or more Foodborne Illness Risk Factors

- 8 of 9 Facility Types

Poor Personal Hygiene Risk Factor

- 7 of 9 Facility Types

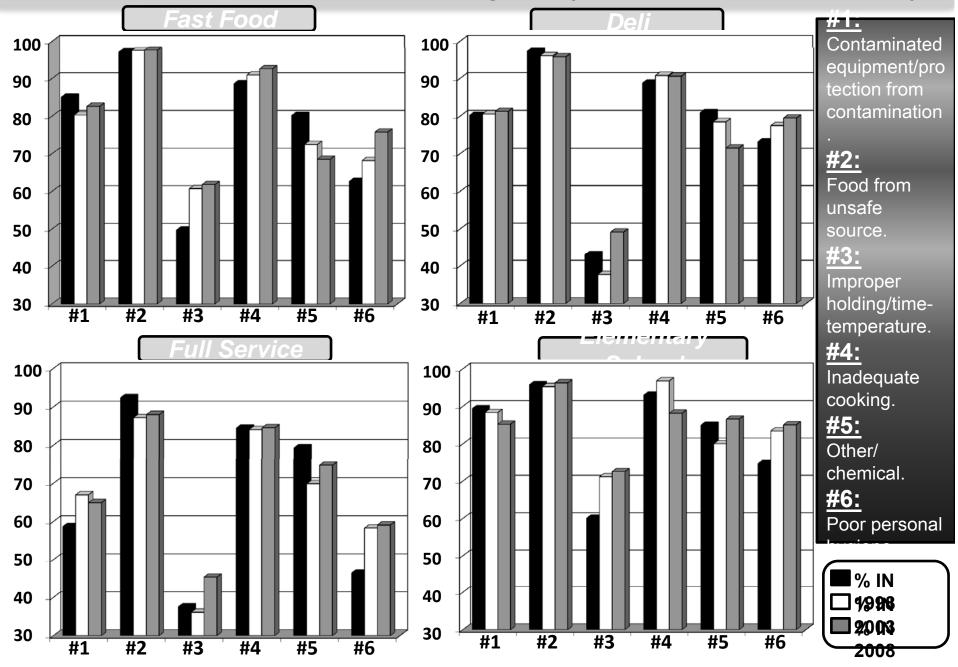
Improper Holding/Time-Temperature Risk Factor

- 5 of 9 Facility Types



Industry Segment	Facility Type	Foodborne Illness Risk Factor(s) with Statistically Significant Improvement		
*Institutional Foodservice	Hospitals	Inadequate Cooking		
	Elementary Schools	 Improper Holding/Time and Temperature Poor Personal Hygiene 		
Restaurants	Fast Food	 Improper Holding/Time and Temperature Poor Personal Hygiene 		
	Full Service	 Contaminated Equipment/Protection from Contamination Improper Holding/Time and Temperature Poor Personal Hygiene 		
	Delis	 Poor Personal Hygiene 		
Retail Food Stores	Meat & Poultry Departments	 Improper Holding/Time and Temperature Poor Personal Hygiene 		
	Seafood Departments	 Poor Personal Hygiene 		
	Produce Departments	 Improper Holding/Time and Temperature Poor Personal Hygiene 		

In Compliance Percentages (1998, 2003, 2008)



Statistically Significant Improvement - Individual Data Items

- Proper/Adequate Handwashing
 - 4 of 9 facility types
- No Bare Hand contact with Ready-to-Eat Foods
 - 7 of 9 facility types
- Date Marking of Ready-to-Eat, Refrigerated Foods
 - 6 of 9 facility types



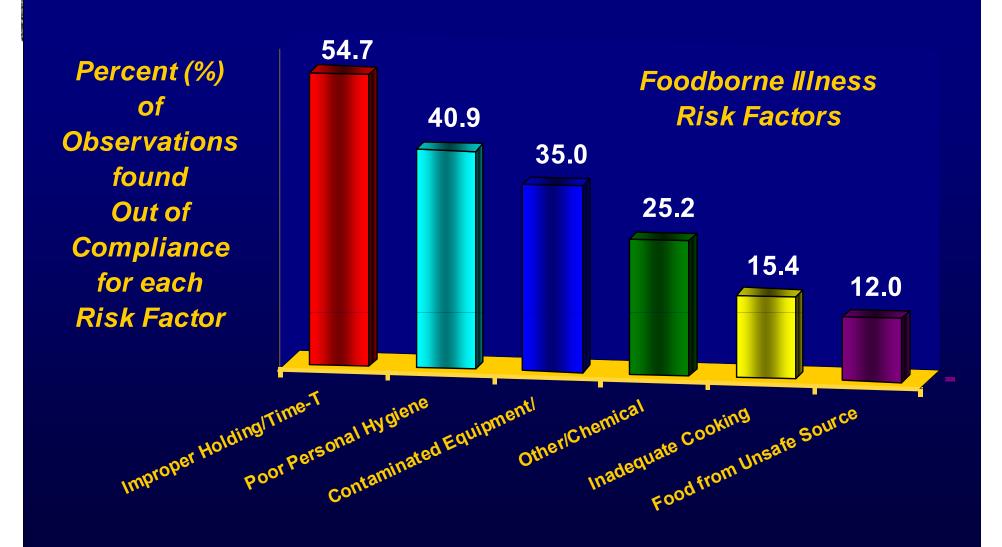
Statistically Significant Improvement - Full Service Restaurants

RISK FACTOR	ΙΔΙΔΙΙΕΜ		% IN 2003	% IN 2008
Improper Holding/	9A - Ready-to-eat PHF/TCS food held for more than 24 hours is date marked as required (prepared on-site)	25.3	26.1	42.1
Time & Temperature	9B – Discard RTE PHF/TCS food and/or opened commercial container exceeding 7 days at ≤ 41°F (5°C) or 4 days at ≤ 45°F (7°C)	47.3	55.6	67.9
Poor Personal Hygiene	13A – Food Employees eat, drink, and use tobacco only in designated areas / do not use a utensil more than once to taste food that is sold or served / do not handle or care for animals present. Food employees experiencing persistent sneezing, coughing, or runny nose do not work with exposed food, clean equipment, utensils, linens, unwrapped single-service or single-use articles		66.7	75.8
	14A – Employees do not contact exposed, ready-	23.5	42.4	53.7

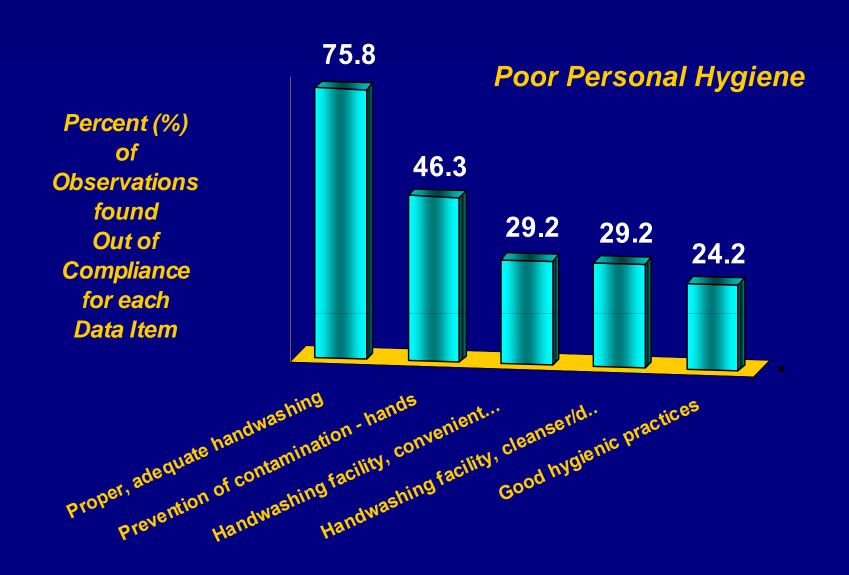
Selected Results from 2008 Data Collection

- Expanded analysis of Data Items that most impacted Overall and Risk Factor Compliance percentages for each facility type
- Highlights Areas in Need of Attention
- Impact of presence of Certified Food Protection Manager

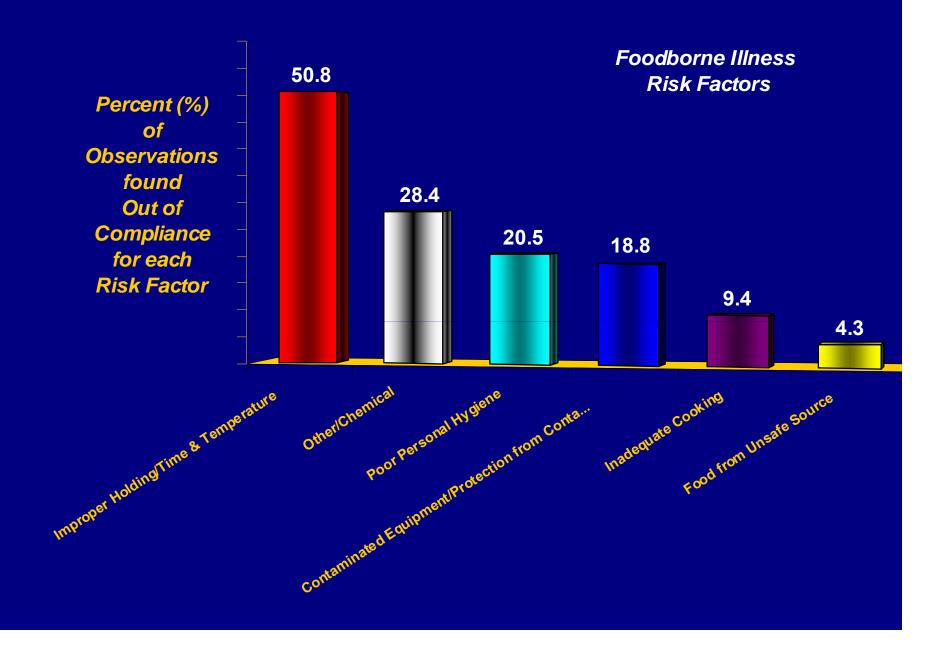
Restaurants - FULL SERVICE



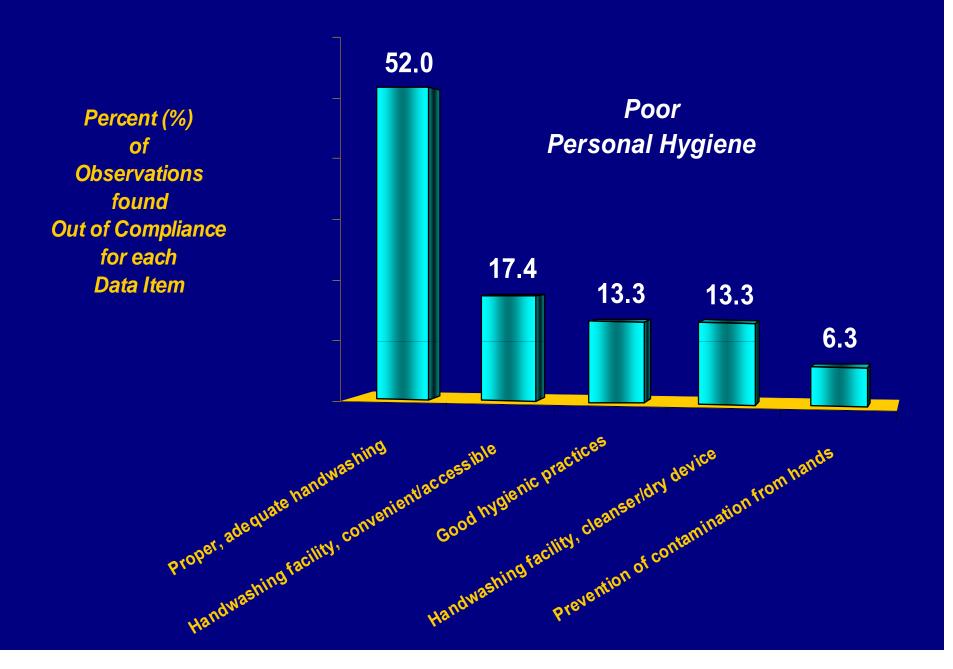
Restaurants - FULL SERVICE



Retail Food - DELIS



Retail Food - DELIS



Restaurants – FULL SERVICE			
FOODBORNE ILLNESS RISK FACTOR in need of Priority Attention	INDIVIDUAL DATA ITEMS in need of Priority Attention		
Improper Holding/ Time & Temperature	PHF/TCS cooled to 70°F in 2 hours/41°F in total of 6 hours PHF/TCS held cold at 41°F or below RTE, PHF/TCS date marked after 24 hours Commercially-processed RTE, PHF/TCS date marked PHF/TCS held hot at 140°F or above RTE, PHF/TCS discarded after 4 days/45°F or 7 days/41°F		
Poor Personal Hygiene	Proper, adequate handwashing Prevention of hand contamination Handwashing facility, convenient/accessible Handwashing facility, cleanser/drying device Good hygienic practices		
Contaminated Equipment/ Protection from Contamination	Surfaces/Utensils cleaned/sanitized Raw animal food separated from ready-to-eat foods Prevention from environmental contamination Raw animal foods separated from each other		

Impact of a Certified Food Protection Manager – Last Two Data Collections

- In each of last two studies, the Presence of a Certified Food Protection Manager was positively correlated to Overall In Compliance Percentages in 4 of 9 facility types
 - 2008- Full Service Rest.; Delis; Seafood: Produce
- For each Risk Factor, the In Compliance % for establishments without a certified manager never exceeded the In Compliance % for establishments with a certified manager in a statistically significant manner

Risk Factors with Statistically Significant Differences Between Establishments WITH and WITHOUT a Certified Food Protection Manager

Facility Type	Risk Factor
Full Service	 Poor Personal Hygiene Contaminated Equipment/Protection from Contamination
Restaurants	 Improper Holding/Time and Temperature
Delis	 Poor Personal Hygiene Improper Holding/Time and Temperature

Considerations for Next Risk Factor Study

- Streamline the data collection fewer data items
- Examine impact of different interventions and regulatory strategies on specific risk factor occurrence
- Establish a performance metric based on percent of establishments with different levels of control
- More in-depth study of practices of greatest public health interest and impact
- Attempt to correlate performance metric with other indicators and industry demographics

FDA's Strategic Direction for Retial

- Make the presence of certified food protection managers a common practice
- Strengthen active managerial control at the retail level and ensure better compliance
- Improve the quality of, and access to, training of retail food personnel by the industry
 - Focus on Changing Behaviors of Food Workers



Fullservice & Quickservice Restaurants (2006)

Number of Employees	Number of Firms	Percent of Total Firms	Number of Establishments Operated by Firms	Percent of Total Establishment s	Number of Employees Working at Firms	Percent of Total Employees
All	317,100	100%	417,861	100%	8,010,711	100%
Less than 5	121,970	38%	122,228	29%	196,359	2%
5 to 9	60,590	19%	60,839	15%	408,612	5%
10 to 19	59,893	19%	60,686	15%	823,252	10%
20 to 99	66,059	21%	74,586	18%	2,509,033	31%
100 to 499	7,156	2%	30,527	7%	1,247,746	16%
500 or more	1,432	0.5%	68,995	17%	2,825,709	35%

Source: U.S. Census Bureau, 2006 data, Natioanl Restaurant Association

FDA's Strategic Direction

- Promote more widespread, uniform, and complete adoption & implementation of the FDA Food Code
- Ensure prevention-oriented, science-based food safety principles are utilized at the retail level

FDA's Strategic Direction

- Create an enhanced local regulatory environment for retail food operations by:
 - o Wider implementation of the Voluntary National Retail Food Regulatory Program Standards
 - Seeking increased multi-year funding for state/local/tribal programs
 - Developing programs to ensure universal participation by state/local/tribal regulators in consistent, high-quality training



Questions?

Kevin Smith
FDA/CFSAN/Office of Food Safety
240-402-2149
Kevin.Smith@fda.hhs.gov