

Biosurveillance Integration System and Consumer Complaint Monitoring System

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Consumer Complaint Monitoring System Update:

- CCMS 2.1 – upgraded CCMS to connect states and other federal agencies**
- Anticipated to go live Fall '06**

Consumer Complaint Monitoring System Update:

- **CCMS 2.2 – added features**
- **Added web portal**
- **Better connectivity with States**

WEB PORTAL

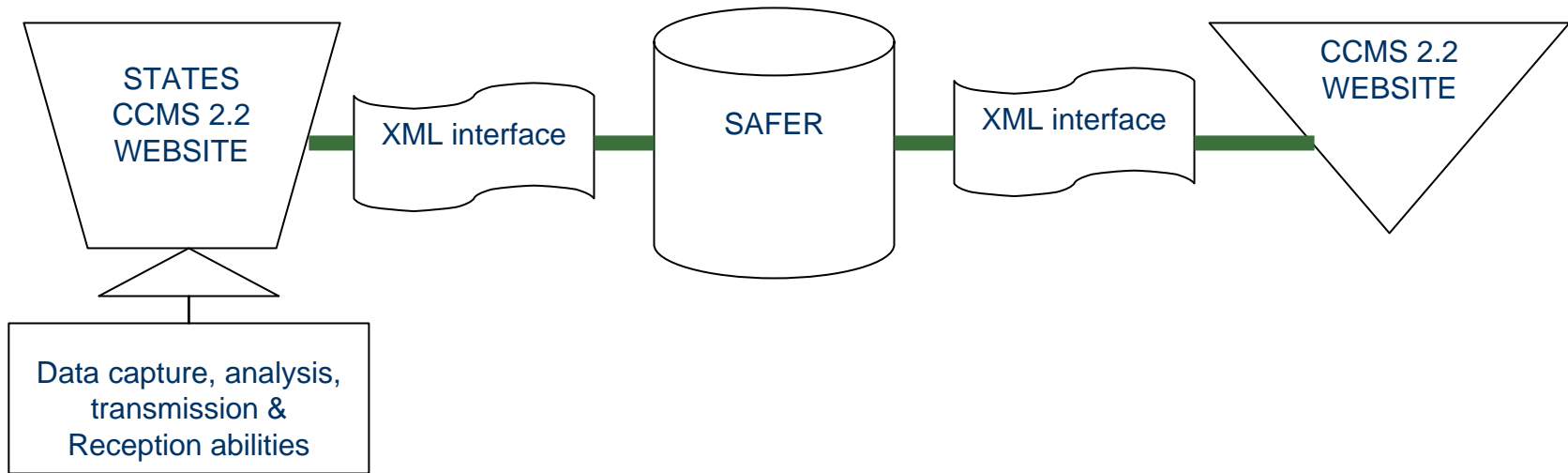
- **Will allow consumers to immediately enter a consumer complaint**
- **Will provide 24/7 availability to capture consumer complaints**
- **Received OMB approval on 3/23/06**

State to CCMS 2.2 Connection

- **Integration includes automatic interface**
- **Will link with all State consumer complaint systems with CCMS**
- **Will utilize State data as part of the national data base**
- **Will provide analytic feedback to states on complaints**

Connecting CCMS to the States

State infrastructure - little/none:



State infrastructure - strong:



FABIS

Food and Agriculture Biosurveillance Integration System

- **Mission- proactively identify naturally occurring or human induced threats affecting agriculture and USDA-regulated food products that could have catastrophic health and economic effects**

FABIS (cont)

- **A robust, interconnected information system of systems**
- **The fusion of USDA FSIS and APHIS sensor/collection data in one system**
- **A crucial information integration point to support responses to recognized potential or emerging threats**

FABIS (cont)

- **Meets Homeland Security Presidential Directives:**
- **Will lead to increased situational awareness and early warning capabilities**
- **Will provide information to assist with estimating risks to animal, plant, and food related human health and the agricultural economy**
- **Will support response to recognized, emerging, or potential threats to U.S. food and agriculture supplies**

FABIS (cont)

- **Will offer significant savings in terms of disease containment (both naturally occurring and intentionally introduced)**
- **HL7 standard messaging compliance aligns FABIS with the Federal Health Architecture**
- **Designed to be HIPAA compliant**